

CURRICULUM VITAE Claudia Conrad

Personal

Actual Position	Management Consultant
Profession	M.A. Political Science / certified Evaluator within the International Cooperation / trained Facilitator
born	1 st of February, 1964
Membership:	SEval, ALNAP

Key Qualification

Claudia Conrad has long-standing practical experiences within the International Cooperation and is nowadays working as a Consultant for Organizational Development and Evaluator mainly in Countries of transformation, in countries affected by profound crises and in development countries being in a state of flux. She supports governmental, international and non-governmental agencies in setting up and improving the cooperation and management systems to ensure the implementation of impact-oriented programmes or projects. Her in-depth knowledge of humanitarian operations enables Mrs. Conrad in supporting specifically humanitarian agencies – be it in the evaluation and impact assessment of humanitarian action or be it in the elaboration of humanitarian concepts and strategies in step with actual demands and practices. Furthermore, due to her broad working experiences in unstable or fragile states she is often mandated for backstopping activities in technical cooperation programmes. Claudia Conrad is a certified Evaluator; due to her solid knowledge of evaluation methodologies and similar, combined with her practical know-how make her a reliable evaluator in team leading position.

Working Experiences

Afghanistan, Albania, Bangladesh, Bosnia & Herzegovina, Cambodia, Croatia, Egypt, Ethiopia, Ghana, India, Indonesia, Iraq, Jordan, Kenya, Kosovo, Laos, Lebanon, Mexico, Macedonia, Moldova, Montenegro, Nigeria, Pakistan, Palestine/P.A., Peru, Rwanda, Serbia, Sierra Leone, Sri Lanka, Southsudan, Tanzania, Thailand, Uganda, Yemen, Zanzibar

Mandats

- 2013 GIZ, Organizational Consultancy for TVET and Restructuring of the Vocational Centres in Mazar-e-Sharif, Kunduz and Feyzabad, Afghanistan
- 2013 GIZ, team Training in Capacity WORKS (Managementmodell) for ESRA in Kabul, Afghanistan

- 2012 Sporthilfe of Swiss Olympics, Strategic Review of the Sponsorship-Programm for Young Athletics, Switzerland
- 2012 Roger Federer Foundation, Design of a Monitoring-Tool for the support projects in Africa, Switzerland
- 2012 GIZ, Team Training in Management Capacity WORKS in Republic Moldova, Chisinau
- 2012 GIZ, Facilitation of Capacity WORKS Management Training Intensiv and Compact (throughout the year)
- 2012 GIZ, Managementtraining for Executive Managers, Bensheim
- 2012 GIZ, Organizational Consultancy for the GIZ Programmes „Sustainable Economic Development“ and „TVET“; Design of a Impact Monitoring System, Iraq
- 2012 GIZ, Organizational Consultancy for the Management and Steering of projects in Kunduz and Taqhar, Northernafghanistan
- 2012 Diakonisches Werk, Training , Prevention of Corruption and Transparency‘, Berlin
- 2011 Caritas international / Diakonie Katastrophenhilfe, Elaboration of a Manual for the Impact Monitoring of Projects within the Humanitarian Aid (HQ Freiburg/Stuttgart)
- 2011 Deutsche Welthungerhilfe e.V., Review of the Lobbying for Food Security, Bonn
- 2011, GIZ, Backstopping and establishment of RBM-systems for the German Technical Cooperation within the Water Sector in Yemen
- 2011 Chaîne du Bonheur, Review of the quality standards for conflict sensitivity, Geneva
- 2011, GIZ, Backstopping of the German Technical Cooperation with South Sudan – Planning and technical Backstopping of the GIZ Management in Juba, Southsudan
- 2010, GTZ GmbH, Backstopping and Quality Management of the External Evaluation of German Technical Cooperation with Nepal (evaluation team: KEK-CDC consultants and local consultants)
- 2010 GTZ, Preparation and Backstopping of Progress Review of the Regional Programm SPAA (HIV/Aids in Africa)
- 2010 GTZ, Review of Partnership with Kofi Annan International Peacekeeping Training Centre (KAIPTC) in Accra, Ghana
- 2010 Diakonie Katastrophenhilfe / Caritas Internationalis, Elaboration of Impact Monitoring Scheme for HA Programmes (Headquarters Freiburg/Stuttgart)
- 2010 Deutsche Welthungerhilfe e.V., Backstopping of Real Time Evaluation of HA Programmes (Haiti)
- 2010 Chaîne du Bonheur, Consultancy Services for Haiti Response Mechanisms (Geneva)
- 2010 Deutsche Gesellschaft für Technische Zusammenarbeit (GTZ) GmbH, Planning Workshop of German Development Cooperation in Libanon
- 2010, Deutsche Gesellschaft für Technische Zusammenarbeit (GTZ) GmbH, Training for GTZ staff in Sierra Leone and Liberia (Freetown)

- 2010, Deutsche Gesellschaft für Technische Zusammenarbeit (GTZ) GmbH, Strategy Planning Seminar with Coordination Programme Peace and Security in Africa (Eschborn, Germany)
- 2010, Deutsche Gesellschaft für Technische Zusammenarbeit (GTZ) GmbH, Facilitation of 2-days meeting on Peace and Security in Africa with Representatives from the African Union, Regional Organisations and GTZ Support Programmes (Addis Ababa, Ethiopia)
- 2009, Austrian Development Agency (ADA), Evaluation of Austria's Humanitarian Response System with travel to OECD donor countries (Austria, Germany, the Netherlands, Norway, Switzerland) and Field study North-Uganda (UNHCR, ICRC) in teamleading position
- 2009, Deutsche Gesellschaft für Technische Zusammenarbeit (GTZ) GmbH, Review of the Cooperation Project with African Institutions with focus on *Capacity Works Analysis* (Kooperationsvorhaben Frieden & Sicherheit in Afrika in B1)
- 2009, Ökumenische Diakonie (OED), Conceptual Support for effective Impact Monitoring
- 2009, Austrian Development Agency (ADA), Mid-term Review of the support to the sector Higher Education in Montenegro 2007-2010' in teamleading position
- 2009, Deutsche Gesellschaft für Technische Zusammenarbeit (GTZ) GmbH, Planning Workshop in Sierra Leone with focus on *Capacity Works Analysis*
- 2008, Auswärtiges Amt Deutschland/BMZ, Evaluation of Strategic Partnership with UNRWA with field visits to Lebanon, Jordan, P.A. in teamleading position
- 2008, CRS/Caritas Internationalis, Facilitation of Strategic Planning Workshops for 2009-2011, Indonesia (post-Tsunami engagement)
- 2008, Austrian Development Agency (ADA), External Evaluation of the Country Programme Serbia in teamleading position
- 2008 Credit Suisse (CS), External Evaluation of CS post-Tsunami projects in Sri Lanka in teamleading position
- 2008 German Agro Action (DWHH), External Evaluation of the decentralized Working Approach in regional Cooperation Offices in South America (Peru, Bolivia), Southeast Asia (Laos, Cambodia) and Southern Africa (Mozambique) in teamleading position
- 2007 International Committee of the Red Cross (ICRC), Independent Evaluation of the Emergency and Early Recovery Interventions in Lebanon and during July – December 2006
- 2007 Deutsche Gesellschaft für Technische Zusammenarbeit (GTZ) GmbH, Review and Institutional Consultancy for the Crises & Conflict Prevention Programmes (Sektorberatungsvorhaben „Krisenprävention und Konfliktbearbeitung in der deutschen EZ“, „Kleinwaffenkontrolle“ sowie „Reform des Sicherheitssektors“) in teamleading position
- 2007 Austrian Development Agency (ADA), External Evaluation of Sector Portfolio East Africa in teamleading position
- 2007 Chaine du Bonheur, Tsunami Review of Rehabilitation Programmes in Pulau Banyak/Indonesia
- 2007 Catholic Relief Services (CRS), Learning Review in Capacity Building/Disaster Risk Reduction of Disaster affected communities in Indonesia

- 2006 – 2007 German Agro Action (DWHH), Facilitation of Change Management process in headquarters, section Programmes and projects
- 2006 Deutsche Gesellschaft für Technische Zusammenarbeit (GTZ) GmbH, Swiss Development Cooperation (SDC), UNHabitat, External Evaluation of Private Housing Reconstruction Programme in Pakistan
- 2006 Caritas Internationalis (CI), Facilitation of Tsunami Review for Caritas Internationalis
- 2005 Austrian Development Agency (ADA), External Evaluation of country programme in Albania in teamleading position
- 2005 International Committee of the Red Cross (ICRC), External Evaluation of ICRC Programmes in Serbia and Montenegro in team leading position
- 2004 Evangelischer Entwicklungsdienst e.V. (EED), Impact Evaluation in Ethiopia, Nigeria, Togo and Cameroon in teamleading position

Additional Trainings

- Sachbuch schreiben – Improving the writing competences for publication.(www.akademie.de) 2011
- Basic and Advanced Trainings in Capacity Works at GTZ, Eschborn Evaluation within the International Cooperation (certified by CEval, University of Saarbrücken 2004
- Training for Workshop Facilitator (LBL Switzerland) 2003
- various seminars on the issue of institutional development and change management 1993 ff

Publications

- Conrad, Claudia: Wirkungsorientierung in der Humanitären Hilfe (Herbst 2012 durch Ci/DKH)
- Conrad, Claudia „Wirkungsanalyse im Humanitären Bereich: Das Beispiel Real-Time Evaluierung“ in Freiburger Beiträge zu Entwicklung und Politik, Verfahren der Wirkungsanalyse. Ein Handbuch für die entwicklungspolitische Praxis. 2010 Freiburg i.Breisgau

Membership

ALNAP	Active Learning Network for Accountability and Performance
DeGEval	Gesellschaft für Evaluation e.V. (Deutschland)
SEVAL	Schweizerische Evaluationsgesellschaft



CERTIFICATE

Training Programme

Evaluation within

International Cooperation

Ms. Claudia Conrad

has successfully completed the training programme
"Evaluation within International Cooperation " 2004.

Contents of the 7 modules:

1. Introduction to Evaluation Research and Practice
2. Systemic Approach and Organisation of Evaluations
3. Development and Validation of Indicators; Measuring Efficiency
4. Quantitative Survey Methods
5. Qualitative Survey Methods und Participatory Concepts
6. Data Management and Data Evaluation
7. Reporting

Kirchheim/Saarbrücken, December 11, 2004


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